

CCLS-CLE Guidelines for In-person Visitors

March 2021



The following guidelines apply to all visitors to the residents in our facilities.

- **BEFORE THE VISIT:**

- Visitor must contact the CCLS-CLE supervisor at least 24 hours in advance to arrange a visit so we can ensure there are no other visits scheduled and that disinfecting of the outside area prior to the visit occurs.
- CCLS-CLE will inform visitor when a visit needs to be adjusted or suspended due to an outbreak in the community or in the home. If any client or staff in the home has presented with symptoms or is in quarantine, CCLS-CLE will notify the visitor to cancel and reschedule the visit.
- Visitor will notify the CCLS-CLE supervisor if he/she develops a fever or symptoms consistent with COVID-19 within 14 days of a visit to the client.

- **THE DAY OF THE VISIT:**

- CCLS staff will disinfect the visiting area before and after the visit.
- Visitor will participate in prescreening for fever and other symptoms of COVID-19 upon arrival to the home.
 - If visitor is positive for COVID-19, in a quarantine period, had symptoms within the past 48 hours, had been in contact with someone with symptoms, or had contact with someone who tested positive for COVID-19, he/she is not to visit.
- CCLS-CLE will provide alcohol-based hand sanitizer for visitor and client to use before and after the visit.

- **THE VISIT**

- Visitor and client will wear face masks and maintain a social distance of at least six feet for the duration of the visit.
- CCLS-CLE staff are required to wear masks.
- CCLS-CLE staff will do periodic visual observations to ensure safety measures are followed and respond to client needs but will provide as much privacy as possible during the visit.
- Visitor is to stay in the designated visiting area.
- Due to the risk of exposure, holding hands, hugging, kissing, or other physical contact between visitor and client is not allowed during the visit.

- **AFTER THE VISIT:**

- CCLS-CLE reserves the right to restrict visits if visitor fails to follow social distancing, use of PPE, or other COVID-19 related safety measures that put the client, housemates, or staff at risk.
- Prior to restricting visits, CCLS-CLE will work with the visitor to address the concerns.